

Pearson BTEC Award (QCF)

Security

Level 2 – Working as a Door Supervisor within the Private Security Industry
L/506/7140

2015 – Specimen
Time: 75 minutes

Paper Reference
DS-QCFU2SAM
PPSS-QCFU7SAM

You must have:
Multiple Choice Answer Sheet
Black pen

Instructions

- Use **black** ink or ball-point pen.
- Answer **all** questions.
- Encircle your answers on the separate answer sheet.
- Mark only **one** answer for each question.

Information

- The total mark for this paper is 60.
- Each question is worth 1 mark.

Advice

- Read each question carefully before you start to answer it.
- Try to answer every question.
- Check your answers if you have time at the end.

Turn over ►

S48124A

©2015 Pearson Education Ltd.

1/1



PEARSON

- 1** When is it lawful for a 16 year old to consume a glass of wine in licensed premises?
- A** When they are a resident in an hotel
 - B** When parental consent has been gained
 - C** When the sale is made by the licence holder
 - D** When purchased for them by an adult to go with a meal
- 2** A door supervisor has refused access to an underage person who appears to be under the influence of alcohol or drugs.
What action should the door supervisor take to protect this person from harm?
- A** Ask if anyone in the queue knows them
 - B** Call a parent or relative to assist them
 - C** Tell them to be careful as they walk home
 - D** Ask a passing motorist to take them home
- 3** Which of these is a door supervisor's right as a representative of the licensee?
- A** To forcibly search customers
 - B** To investigate licensable activities
 - C** To authorise the sale of alcohol
 - D** To eject customers from the premises
- 4** Searching is a condition of entry and a customer asks a door supervisor why they should be searched.
How should the door supervisor respond to this question?
- A** Explain the reasons for the search
 - B** Deny the customer access
 - C** Allow them entry without searching
 - D** Call the police to remove the customer
- 5** A venue manager has asked for targeted searches of customers to find items used in drug taking.
What precaution should the door supervisors take when conducting these searches?
- A** Use a torch
 - B** Wear a hi-vis jacket
 - C** Wear needle proof gloves
 - D** Use a two-way radio
- 6** Which of these is the most commonly smoked drug in handmade cigarettes?
- A** Amphetamine
 - B** Cocaine
 - C** Heroin
 - D** Cannabis
- 7** Where should a door supervisor record details of a minor injury sustained within a venue?
- A** Duty register
 - B** Accident book
 - C** Search register
 - D** Membership book

- 8** Which of these is an acceptable proof of age?
- A** Bank card
 - B** Library card
 - C** College pass
 - D** Driving licence
- 9** What is the main reason why venues have a maximum capacity?
- A** To maintain staffing levels
 - B** To maximise profits
 - C** To improve stock control
 - D** To ensure customer enjoyment
- 10** A venue has been hired for a private event where people of all ages will be present. Which of these actions is unlawful in this situation?
- A** Serving alcohol to people under the age of 18
 - B** Allowing people under the age of 18 into the venue
 - C** Refusing entry to people in possession of prohibited items
 - D** Refusing to serve a person who has become abusive
- 11** Which of these is part of a door supervisor's role?
- A** To serve customers drinks
 - B** To maintain stock control
 - C** To deal with unacceptable behaviour
 - D** To write the venue's security procedures
- 12** When is a door supervisor allowed to search a person?
- A** When they are making an arrest
 - B** When the person is in a restricted area
 - C** When the person has given consent
 - D** When there is suspected terrorist activity
- 13** While searching a customer a door supervisor has found an offensive weapon. What is the first thing the door supervisor should do?
- A** Discard the item
 - B** Seize the item
 - C** Store the item
 - D** Log the item
- 14** A door supervisor has been assaulted whilst ejecting a customer. What is the main reason for making an accurate record of the incident?
- A** To demonstrate staff competence
 - B** It can be used to update medical information
 - C** It may be used as evidence
 - D** To influence local policing procedures

- 15** Following a serious assault the police have requested the venue's incident log. What type of evidence is this?
- A** Oral
 - B** Documentary
 - C** Circumstantial
 - D** Hearsay
- 16** A door supervisor sees a customer deliberately ripping fabric from seats. What offence is the customer committing?
- A** Criminal damage
 - B** Arson
 - C** Theft
 - D** Assault
- 17** Which of these is an additional consideration when searching a person in a wheelchair?
- A** Searching should take place in a private room
 - B** Disability aids need to be searched
 - C** Only self-searching is allowed
 - D** Only authorised staff can conduct such searches
- 18** A door supervisor has seized a quantity of illegal drugs from a customer. How should the door supervisor avoid the risk of contamination while handling them?
- A** Wash their hands before handling the drugs
 - B** Apply a hand sanitiser before handling the drugs
 - C** Cover any cuts with plasters when handling the drugs
 - D** Avoid direct contact when handling the drugs
- 19** Which of these is most likely to be indicated when a door supervisor sees a heavily intoxicated female leaving the venue with a male?
- A** The male may have taken drugs
 - B** The male may be a sexual predator
 - C** The male may be in danger of false allegations
 - D** The male may be the designated driver
- 20** Why do venues have an admissions policy?
- A** To ensure compliance with the law
 - B** To ensure maximum profits
 - C** To justify the use of force
 - D** To justify strip searches
- 21** Which of these describes random searching?
- A** Every customer is searched prior to entry
 - B** A percentage of customers are searched
 - C** Customers are searched for specific reasons
 - D** Only customers with handbags are searched

- 22** Several people have been injured in a fight in the bar area and there is blood, broken bottles and furniture on the floor.
What should a door supervisor do to preserve potential evidence until the police arrive?
- A** Stand in the crime scene and keep people away
 - B** Only allow venue staff access to the crime scene
 - C** Confine all suspects within the crime scene
 - D** Cordon the crime scene and allow no one access
- 23** Under licensing legislation, who authorises a door supervisor to refuse entry to a venue?
- A** The licensee
 - B** The police
 - C** The local authority
 - D** The licensing officer
- 24** A door supervisor finds some contaminated waste associated with drug use.
How should this waste be disposed of?
- A** By placing it in a domestic rubbish bin
 - B** By placing it in a local recycling centre bin
 - C** By using a local domestic cleaning service
 - D** By using a specialised collection scheme
- 25** What does the law state about the use of force?
- A** It must be recorded and reported
 - B** It must be deserved and efficient
 - C** It must be official and resourceful
 - D** It must be restricted and effective
- 26** Which of these hazards is increased when searching a person without using personal protective equipment?
- A** Aggression
 - B** Confrontation
 - C** False accusations
 - D** Sharp objects
- 27** Where should a door supervisor make a record of items found when searching a customer?
- A** Witness statement
 - B** Pocketbook
 - C** Duty register
 - D** Venue checklist
- 28** A serious incident has occurred and the door supervisor needs to make an arrest.
Which of these must the door supervisor do when making the arrest?
- A** Use excessive force to subdue the person
 - B** Inform the person that they are under arrest
 - C** Avoid disclosing their own identity
 - D** Make the arrest as openly as possible

- 29** Following a serious incident in the queue, a door supervisor needs to make a report. What should the door supervisor do to complete their report?
- A** Record accurate details of what happened
 - B** Provide their opinion of the causes of the incident
 - C** Take written statements from people in the queue
 - D** Conduct a search of everyone in the queue
- 30** Which of these should a door supervisor make a record of?
- A** A group of men having a lively party
 - B** A customer being ejected from the premises
 - C** A large queue waiting outside the premises
 - D** A group of women dancing together
- 31** Which of these is a main source of information on terrorism awareness?
- A** Local newspaper
 - B** Home Office website
 - C** SIA Standards of Behaviour
 - D** Licensing objectives
- 32** There are too many people in the queue to get into a venue. What action should the door supervisors take to provide a good customer service in this situation?
- A** Allow individuals to enter before groups
 - B** Allow the venue's capacity to be exceeded
 - C** Keep people informed on waiting times
 - D** Keep the emergency exits locked
- 33** A door supervisor is about to start their first shift in a new venue. Which of these should they make their primary objective?
- A** To make an arrest
 - B** To keep staff safe
 - C** To use physical intervention skills
 - D** To conduct random searches of customers
- 34** What type of evidence is an oral swab?
- A** Hearsay
 - B** Circumstantial
 - C** Documentary
 - D** Forensic
- 35** For which of these offences can a door supervisor make an arrest?
- A** Trespass
 - B** Dangerous driving
 - C** Indecent assault
 - D** Criminal damage

- 36** Which of these is defined in law as an offence against a person?
- A** Arson
 - B** Theft
 - C** Bribery
 - D** Assault
- 37** Which of these indicates that drugs are frequently being dealt in a venue?
- A** Reduction of overall alcohol sales
 - B** Reduction in information from customers
 - C** Reduction in customers leaving the venue early
 - D** Reduction of trouble inside the venue
- 38** What does understanding the venue's evacuation procedures allow a door supervisor to do?
- A** Administer first aid
 - B** Help keep people safe
 - C** Identify correct fire extinguishers
 - D** Write accurate reports
- 39** There has been a long delay for customers waiting in the queue. What is an advantage of door supervisors maintaining good communication with these customers?
- A** It helps to reduce queuing time
 - B** It helps to reduce potential conflict
 - C** It reduces the need to search customers
 - D** It reduces the need to check identification
- 40** Which of these is a reason why door supervisors undertake premises searches?
- A** To confirm that music systems are working
 - B** To check the stock levels before opening
 - C** To ensure gaming machines are working
 - D** To make sure evacuation routes are clear
- 41** Why should making an arrest be a last resort for a door supervisor?
- A** It will restrict access to the venue
 - B** It will increase the amount of paperwork
 - C** It will put personal safety at risk
 - D** It will incur overtime costs
- 42** Following a complaint, an environmental health officer makes an unannounced visit to inspect a licensed venue. What action should the door supervisor take in this case?
- A** Only allow access after the complaint is confirmed
 - B** Tell them they must have an appointment
 - C** Allow them access on production of a warrant
 - D** Allow them access to the venue

- 43** Which of these is the main advantage of observing an entry queue?
- A** It allows customer behaviour to be assessed
 - B** It manages customer care expectations
 - C** It enables fewer door staff to be employed
 - D** It increases the speed of access to the venue
- 44** Which of these is an objective for a door supervisor?
- A** To increase alcohol sales in the venue
 - B** To influence local policing procedures
 - C** To ensure venue policies are followed
 - D** To make reports to the licensing authority
- 45** What must a door supervisor do after they have arrested two people?
- A** Ensure they are detained together
 - B** Interview the arrested people
 - C** Take responsibility for their welfare
 - D** Conduct searches of the arrested people
- 46** Under licensing legislation, when do police have the right to enter licensed premises?
- A** At any time to investigate licensable activities
 - B** Only if 24 hours' notice is given to the licensee
 - C** At the discretion of the door supervisor
 - D** Only if a search warrant has been issued
- 47** Which of these incidents would require the police to be called?
- A** When a door supervisor has made an arrest
 - B** When a door supervisor has administered first aid
 - C** A person has complained about the venue's facilities
 - D** A person has refused to be searched on entry
- 48** A customer has become drunk while inside a venue. What is the door supervisor's duty in this situation?
- A** Allow the customer to stay if they are in a group
 - B** Allow the customer to finish their drink
 - C** Ask the customer to leave the premises
 - D** Ask the customer to provide their identification
- 49** A customer tells a door supervisor that their drink has been spiked. What offence is likely to have been committed in this situation?
- A** Poisoning
 - B** Assault
 - C** Wounding
 - D** Battery
- 50** Which of these is a physical symptom of drug misuse?
- A** Dilated pupils
 - B** Being happy
 - C** Tiredness
 - D** Aggression

- 51** Which of these is a licensing objective under current licensing legislation?
- A** The classification of offences
 - B** The prevention of public nuisance
 - C** The standardisation of alcohol prices
 - D** The setting of mandatory dress codes
- 52** During an entry search a door supervisor discovers an individual in possession of illegal drugs.
What should the door supervisor do?
- A** Refuse entry and report it in line with local policy
 - B** Refuse entry and destroy the drugs as soon as possible
 - C** Allow access and return the drugs at the end of the evening
 - D** Allow access and maintain observation of the individual
- 53** Which of these is an offensive weapon?
- A** A one inch folding pocketknife
 - B** A compact mirror
 - C** A sharpened credit card
 - D** A broken glass
- 54** A door supervisor finds an unconscious customer.
What is the first action the door supervisor should take?
- A** Make a note in their pocketbook
 - B** Commence CPR at once
 - C** Assess the scene for hazards
 - D** Place the casualty in the recovery position
- 55** A door supervisor is asked to conduct a specific search of a person of the opposite gender.
What should the door supervisor do?
- A** Obtain the customer's permission before searching them
 - B** Forcibly search the customer without their consent
 - C** Find a senior colleague to observe them searching the customer
 - D** Ask a colleague of the same sex as the customer to conduct the search
- 56** A door supervisor has ejected a married couple who have been having a heated argument.
What risk does this action present to the ejected people?
- A** Drug misuse
 - B** Domestic violence
 - C** Becoming lost
 - D** Becoming drunk
- 57** A door supervisor has witnessed a serious assault inside the venue.
What must the door supervisor be sure of before making an arrest in this situation?
- A** That an indictable offence has taken place
 - B** That the incident has been recorded on CCTV
 - C** That the suspect has broken a civil law
 - D** That other people have seen the incident

58 What should a door supervisor do to reduce the vulnerability of a drunken person leaving a venue?

- A** Observe them until they are out of sight
- B** Call a licensed taxi to take them home
- C** Give advice on personal safety
- D** Ask another customer to assist them

59 Which of these is the best way for a door supervisor to deter terrorist attacks?

- A** Monitor customer behaviour covertly
- B** Carry out age checks before allowing access
- C** Make regular patrols outside the venue
- D** Practise evacuation procedures

60 What do the categories A, B or C indicate in relation to controlled drugs?

- A** The street value of the drugs
- B** If they are medical or non-medical drugs
- C** The potential harm that the drug can cause
- D** Whether the drug is natural or artificial